



## Addressing Homelessness

- **What:** Anaheim's initiative to address homelessness through outreach, access to services, host city support for a year-round shelter, affordable housing and enforcement through public safety and code enforcement
- **Impact:** Since January 2014, 779 homeless people have been helped off the streets of Anaheim and placed in housing or reunited with family, with a 90 percent retention rate

779

Homeless in  
Anaheim helped  
off the streets

since January 2014

## What We're Doing

- **Bridges at Kraemer Place shelter:** Anaheim is the host city for Orange County's first year-round homeless shelter, a 200-bed, county of Orange facility that opened May 5, 2017, at 1000 N. Kraemer Place with \$500,000 in funding from Anaheim
- **Anaheim Homeless Collaborative:** Led by the city of Anaheim, a group of more than 100 nonprofits, faith-based groups and government agencies working to get people off the streets by providing access to housing, healthcare and other services



## What We're Doing

- **Homeless Outreach Team:** Anaheim Police and nonprofit partner City Net do weekly outreach to parks, the riverbed, freeway onramps and other places to help the homeless finding housing and services
- **Homeless Outreach Court:** Anaheim participates in this Superior Court program for the homeless, which helps clear outstanding infractions and minor misdemeanors while providing access to services
- **Psychological Emergency Response Team:** Anaheim Police and Orange County Mental Health Services clinicians conduct outreach to help the homeless find shelter beds or mental health services
- **Storage centers:** Anaheim runs two check-in storage centers for the homeless:
  - La Palma Check-In Center at La Palma Park, serving about 130 people daily
  - West Anaheim Transitional Storage Center at Anaheim Community Church, serving 15 to 30 people daily
- **Business outreach:** Anaheim Police work with businesses on signs and design techniques to address homeless-related issues
- **Anaheim Public Library training:** staff receive mental health and first-aid training to address homeless library users
- **Schools pilot program:** a partnership with Anaheim Union High School District and Illumination Foundation to identify homeless students and provide services and housing to their families
- **Job training services:** federal Community Development Block Grant funding provides job training to families in homeless shelters

### Homeless by the Numbers

**115,738**

Homeless in California

**41,174**

Homeless in Los Angeles County

**8,752**

Homeless in San Diego County

**4,452**

Homeless in Orange County

**906**

Homeless in Anaheim

Anaheim figure from November 2016  
Anaheim Homeless Census  
All others from HUD's 2015 Annual  
Homelessness Assessment Report to Congress



## Anaheim's Partners

- City Net:** Long Beach-based nonprofit contracted by the city of Anaheim to manage the Anaheim Homeless Collaborative and conduct weekly homeless outreach. City Net helps provide basic necessities for the homeless, such as hygiene kits, gift cards, water, motel vouchers, California identification card fees, bus passes and train tickets. City Net also works with Santa Ana, Buena Park, La Habra and Stanton.



*We help people find their way back home.*

- Mercy House Living Centers:** Santa Ana-based nonprofit that operates the Bridges at Kraemer Place shelter in the Anaheim Canyon and the La Palma Check-In Center alongside La Palma Park
- Illumination Foundation:** Irvine-based nonprofit working with schools to help place families in permanent housing and providing case management, medical care, mental health and workforce services to reduce dependence on community resources



## Affordable Housing

Anaheim is home to 12 affordable housing communities with rent-voucher assistance from the city's Housing Authority

- Bel'Age Manor Apartments, 55 and older
- Casa Alegre
- Casa del Sol
- Crossings at Cherry Orchard
- Diamond Aisle Apartments
- Hermosa Village Apartment Homes
- Integrity Cottages
- Mariposa Apartment Homes
- Miracle Terrace Senior Apartment Homes
- Pradera Apartment Homes
- Rockwood Apartments
- Tyrol Plaza Senior Apartments
- Vintage Crossings





## Public Safety

- **Police:** In 2016, Anaheim police responded to 15,516 calls for service related to homelessness
- **Camping, personal property storage:** an ordinance and code amendment adopted in 2013 prohibits camping and property storage in parks, streets, alleys, parking lots, sidewalks and other public areas
- **Use:** enforcement of the public camping and property storage ordinance is used as a last resort after access to shelter and services has been offered and declined
- **2016 camping, storage citations:** 36
- **2017 camping, storage citations, through May:** 17
- **Abandoned property:** unattended property in parks and other public places is marked and noticed for 24 hours before being removed
- **Property storage:** Other than perishable food and hazardous items, removed property is stored for 90 days for reclaiming
- **City attorney:** In April 2016, the City Council gave the city attorney the ability to charge public camping and personal property storage violations as misdemeanors, rather than mere infractions, to address severe or repeat offenses
- **Security cameras:** Security cameras are being installed at Brookhurst, Twila Reid and Maxwell parks to increase safety for everyone using the parks, including the homeless