

## FAQs for the Green Power Program

### Q: What is the Green Power Program?

A: The Green Power Program is a voluntary program that allows residents and businesses to support more renewable energy above Anaheim's state-mandated target to meet clean energy goals. Anaheim will purchase clean green power on your behalf, and you will receive a certificate each year to thank you for your contribution.

### Q: How do I sign up for the program?

A: You can sign up online at [www.anaheim.net/GreenPower](http://www.anaheim.net/GreenPower) and for more information about the program call us at 714-765-3300.

### Q: What will my contribution be to the program?

A: You select your contribution level, and an additional 1.8¢ per kilowatt hour (kWh) will be billed to 60% or 100% of your electric usage.

Anaheim currently purchases 38.5% renewable energy for its customers. If the average monthly consumption is 500 kWh, the following applies:

- 60%: 107.5 kWh (60% -38.5% = 21.5%, 21.5% x 500 kWh = 107.5kWh) 107.5 kWh x \$.018 = \$1.93 additional on the bill
- 100%: 307.5 kWh (100%-38.5% = 61.5%, 61.5% x 500 kWh = 307.5 kWh) 307.5 kWh x \$.018 = \$5.53 additional on the bill

If you are a business customer, give us a call at 714-765-4250 and we can help determine what the impact would be to your utility bill.

### Q: How will it appear on my bill?

It will appear as a line item. Below is an example of how the 60% contribution will look on the bill.

 ELECTRIC CHARGES	RATE	CONSUMPTION	
CUSTOMER CHARGE			\$5.00
BASIC LIFELINE	0.120000	300 KWH	\$36.00
NON LIFELINE	0.197400	200 KWH	\$39.48
GREEN POWER - 60			\$1.93

### Q: How long is my commitment to the program?

A: Each year, the program commitment will run from July 1 – June 30.

### Q: Do I need to re-enroll every year?

A: You will not need to re-enroll every year.

**Q: Can I change my contribution levels if I chose to purchase more or less green power?**

A: Contribution levels can be changed during the open enrollment period, April 1 – May 31.

**Q: How do I opt-out?**

A: If you sign up for the program, you will be enrolled for the entirety of the commitment, July 1 – June 30. You can choose not to re-enroll during the next enrollment period.