



CITY OF ANAHEIM PUBLIC UTILITIES DEPARTMENT

Turf Removal Customer Assistance Program

Program Requirements

The City of Anaheim is in a semi-arid region with frequent restrictions on local and regional water supplies due to drought and regulatory constraints. The Governor has required water agencies to impose restrictions on outdoor irrigation with potable water. Ornamental turf is a water-intensive landscape used throughout the City. Replacing ornamental turf with drought tolerant landscaping is an effective way for the City to comply with the Governor's Executive Order, conserve potable water and maintain an attractive community. The City currently offers rebates for customers to remove turf and replace it with drought tolerant landscaping or artificial turf. This rebate program has been effective in reducing outdoor irrigation demand for customers. For information on the Turf Removal Program, please visit www.anaheim.net/savewater and click on "Turf Removal Rebates."

Additional participation by customers interested in replacing turf is needed to conserve water in the current drought and protect the City's water supply. To encourage participation, the Turf Removal Customer Assistance Program (Program) will provide zero interest loans to customers to fund qualified turf removal costs above the rebate amount.

Program requirements are as follows:

1. Program applicants must follow the City's [Turf Removal Rebate requirements](#) as they apply to eligible landscaping, hiring contractors, and the like, but do not have to apply for or receive a turf removal rebate to be eligible for a zero interest loan. A Program applicant with a valid utility account in good standing is referred to herein as a "Qualified Customer." Tenants or other non-owners with valid utility accounts in good standing may also be Qualified Customers eligible to participate in the Program, provided the application and agreement are signed by both the non-owner and the owner of the Property.
2. The Program is limited to funds budgeted by the Public Utilities Department (Department) for the Program, and applications will be accepted from Qualified Customers on a first-come-first-served basis. Once the Department has allocated all available funds, the Department will close the Program to any additional Qualified Customers until such time as the Department determines it has enough Program funding to distribute additional funding. Additional Qualified Customers will be placed on a waiting list in the order that their application is received until funding becomes available. Funding levels may be changed or eliminated based on the Department's annual review of the Program.
3. An Applicant desiring to participate in this Program must complete the following steps:
 - a. Submit a complete and signed Application for Participation form to the Department.
 - b. Within thirty (30) days of receipt of all required information, Department will inspect the property of the applicant and issue a notice of eligibility or non-eligibility to the applicant in accordance with the Turf Removal Program. The Department shall have the sole authority to determine eligibility for participation in the Program.
4. Upon receipt of a notice of eligibility from the Department, the Qualified Customer shall do the following:
 - a. Obtain and submit to the Department bids in conformance with the Turf Removal Program or provide an estimate of work to be self-performed. The Department will request supporting documentation as needed and determine whether the Qualified Customer has complied with this requirement.



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- b. If the Department determines that the Qualified Customer has complied with Paragraph 4.a., the Qualified Customer shall execute a Turf Removal Customer Assistance Agreement (Agreement) provided by the Department. The Qualified Customer must fully execute the Agreement within thirty (30) days of the date of the notice of eligibility. If the Qualified Customer fails to do the foregoing, the Qualified Customer will lose his/her preliminary approval status.
 - c. The Qualified Customer shall comply with all of the requirements of the Agreement.
5. Upon Qualified Customer's compliance with the conditions precedent in the Agreement, Department will disburse funds to the Qualified Customer for actual costs incurred and paid for the installation of an approved landscaping above any amounts eligible for rebate under the Turf Removal Program. The Qualified Customer will pay the Department back in installments over a maximum period of 2 years. Equal periodic payments will be added to the Qualified Customer's utility bill.
6. If the Qualified Customer does not complete the work or does not submit all of the required information within 120 days of the date of the notice of eligibility, he/she must resubmit a Participation Application form and such application will be treated as a new application for determination of funding eligibility.
7. No property shall be eligible for more than one loan from this Program.
8. The Program is limited to the actual cost of the installation of qualified landscaping, subject to the funding limitations contained herein, and does not include incidental costs such as landscape restoration, painting, etc.
9. The contractor hired by the Qualified Customer to perform the work must be appropriately licensed in accordance with state and local law.
10. The maximum loan amount is \$5,000 for residential customers and \$10,000 for commercial or industrial customers.
11. Neither the Department nor the City of Anaheim will be a party to any contract between the Qualified Customer and any contractor.
12. The Public Utilities General Manager or designee may provide a waiver of the Program Requirements listed above based on an evaluation of the circumstances underlying a particular request. The Public Utilities General Manager or designee may amend the Program Requirements upon determining that an amendment is necessary to implement or administer the Program.



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Property Type (Circle one): Residential or Commercial

SoCal WaterSmart Reservation #: TRM _____

Application for Participation

I/We hereby request participation in the Turf Removal Customer Assistance Program for removing turf at the existing premise indicated below, and I/We represent that I/We am/are a Qualified Customer (as defined in the Program Requirements).

The undersigned applicant owns, and this application is for, the following described real property:

Address: _____

Name on Utility Account: _____

Account Number: _____

Requested Loan Amount: _____

I/We have reviewed the Program Requirements and agree to comply with said requirements.

I/We agree to allow the City of Anaheim, Public Utilities Department or its representatives to make any and all inspections and testing as detailed in the Program Requirements.

I/We understand that I/We will receive the Turf Removal Customer Assistance Agreement and understand that said Agreement must be signed before receiving the loan as detailed in the Program Requirements.

I/We understand that if one or more applicants are not owners of the property, both non-owners and owner must sign this application and the Agreement.

Dated this _____ day of _____, _____.

Printed Name

Signature

Printed Name

Signature

Phone Number

E-mail address:

Mailing Address

Please complete this form and mail it to:

Anaheim Public Utilities
Turf Removal Loan Program
201 S. Anaheim Blvd Suite 801
Anaheim, CA 92805