

**RATES, RULES AND REGULATIONS
TABLE OF CONTENTS**

<u>TITLE</u>	<u>EFFECTIVE DATE</u>	<u>PAGE NO.</u>
Title Page	12-19-72	i
Introduction	12-19-72	ii
Table of Contents	07-01-19	iii
continued	05-01-19	iv
continued	05-01-19	v
Water Utility Policy	12-19-72	1.0.1
Rate Schedules		
Schedule W-CA; Commodity Adjustment Clause	08-01-05	2.1.1
continued	01-01-04	2.1.2
continued	04-03-19	2.1.3
continued	04-03-19	2.1.4
continued	04-03-19	2.1.5
continued	04-03-19	2.1.6
Schedule W-SRA; Water System Reliability Adjustment	07-01-19	2.2.1
continued	07-01-19	2.2.2
Schedule W-G; General Water Service	02-01-16	2.3.1
Schedule W-PFL; Private Fireline Service	02-01-16	2.4.1

(Continued)

**RATES, RULES AND REGULATIONS
TABLE OF CONTENTS**

<u>TITLE</u>	<u>EFFECTIVE DATE</u>	<u>PAGE NO.</u>
Rules and Regulations		
Rule No. 1; Definitions	01-01-17	3.1.1
continued	01-01-17	3.1.2
continued	01-01-17	3.1.3
continued	01-01-17	3.1.4
continued	05-01-19	3.1.5
Rule No. 2; Description of Service	05-01-19	3.2.1
continued	05-01-19	3.2.2
Rule No. 3; Application for Service	02-01-13	3.3.1
continued	03-01-18	3.3.2
continued	03-01-18	3.3.3
Rule No. 4; Deferred Payment Assistance	02-01-16	3.4.1
continued	05-01-17	3.4.2
Rule No. 5; Special Information Required on Forms	05-01-17	3.5.1
Rule No. 6; Establishment & Reestablishment of Credit	08-01-13	3.6.1
Rule No. 7; Deposits	05-01-17	3.7.1
continued	05-01-17	3.7.2
Rule No. 8; Notices	02-01-16	3.8.1
continued	02-01-16	3.8.2
Rule No. 9; Rendering and Payment of Bills	05-01-17	3.9.1
continued	05-01-17	3.9.2
Rule No. 10; Disputed Bills	09-01-95	3.10.1
continued	11-04-93	3.10.2
Rule No. 11; Discontinuance and Restoration of Service	05-01-17	3.11.1
continued	05-01-17	3.11.2
continued	05-01-17	3.11.3
continued	05-01-17	3.11.4
Rule No. 12; Information Available to Public	12-19-72	3.12.1
Rule No. 13; Temporary Service	02-01-15	3.13.1
Rule No. 14; Continuity and Quality of Service	02-01-15	3.14.1

(Continued)

**RATES, RULES AND REGULATIONS
TABLE OF CONTENTS**

TITLE	EFFECTIVE DATE	PAGE NO.
Rule No. 15; Main Extensions and Enlargements	01-01-17	3.15.1
continued	01-01-17	3.15.2
continued	01-01-17	3.15.3
continued	01-01-17	3.15.4
continued	01-01-17	3.15.5
continued	01-01-17	3.15.6
continued	01-01-17	3.15.7
continued	01-01-17	3.15.8
continued	01-01-17	3.15.9
continued	01-01-17	3.15.10
continued	01-01-17	3.15.11
continued	01-01-17	3.15.12
continued	01-01-17	3.15.13
Rule No. 16; Service Connections, Meters, and Customers' Facilities	05-01-17	3.16.1
continued	05-01-17	3.16.2
continued	05-01-17	3.16.3
continued	05-01-17	3.16.4
continued	05-01-17	3.16.5
Rule No. 17; Meter Tests and Adjustment of Bills for Errors	05-01-17	3.17.1
continued	05-01-19	3.17.2
Rule No. 18; Service to Separate Premises and Multiple Units and Resale of Potable Water or Recycled Water	12-16-10	3.18.1
Rule No. 20; Fire Protection	01-01-17	3.20.1
continued	01-01-17	3.20.2
Rule No. 22; Wells	07-01-05	3.22.1
Rule No. 23; Customer Service Fees and Credits	05-01-17	3.23.1
Rule No. 24; Water Rate Stabilization Account	02-01-14	3.24.1
Rule No. 25; Recycled Water	12-16-10	3.25.1
continued	12-16-10	3.25.2
Rule No. 26; Smart Meter Program Residential Customer Opt Out Option	06-01-12	3.26.1
continued	06-01-12	3.26.2