

ANAHEIM POLICE DEPARTMENT



COMMUNITY CARE RESPONSE TEAM
PRESENTED APRIL 22, 2021

LIEUTENANT LORENZO GLENN AND
SANDY LOZEAU, COMMUNITY PRESERVATION & LICENSING MANAGER/HOMELESS LIAISON



To Maintain a Safe Community to Live, Work and Play



COMMUNITY CARE RESPONSE TEAM (CCRT)

- *Divert Non-Emergency/Non-Criminal Calls to CCRT*
- *Shelter, House and help more neighbors*
- *Provide COVID information and personal protection equipment*
- *Regionalize our pilot program countywide*



From right to left – Sandy Lozeau, Chief Cisneros, Lt. Glenn and Lt. Yepes

COMPONENTS OF CCRT

- Seven day a week, 14-hour shifts, 7:00 A.M. to 9:00 P.M.
- Live hotline during shifts and message center for after hours – 714-820-9090
- CCRT comprises of the following skilled professionals
 - Outreach workers
 - Mental Health Clinicians
 - Nurse Practitioners
 - Plain-clothes Safety Officer
- Funded entirely with Federal Emergency Solutions Grant



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CCRT EFFORTS

- 3.0 avg daily street exits
- 30% of homeless calls into APD diverted to CCRT
- 23% of all contacts accept shelter
- 200+ into shelter, transitional housing or other bridge housing
- 20 into permanent housing
- 8 into treatment or medical facility



APRIL 19, 2021

ANAHEIM, CALIFORNIA



City Net



CUMULATIVE YEAR-TO-DATE TOTALS

1458

OUTREACH CONTACTS

634

CASE MANAGEMENT

331

STREET EXITS

718

COVID-19 ENGAGEMENTS

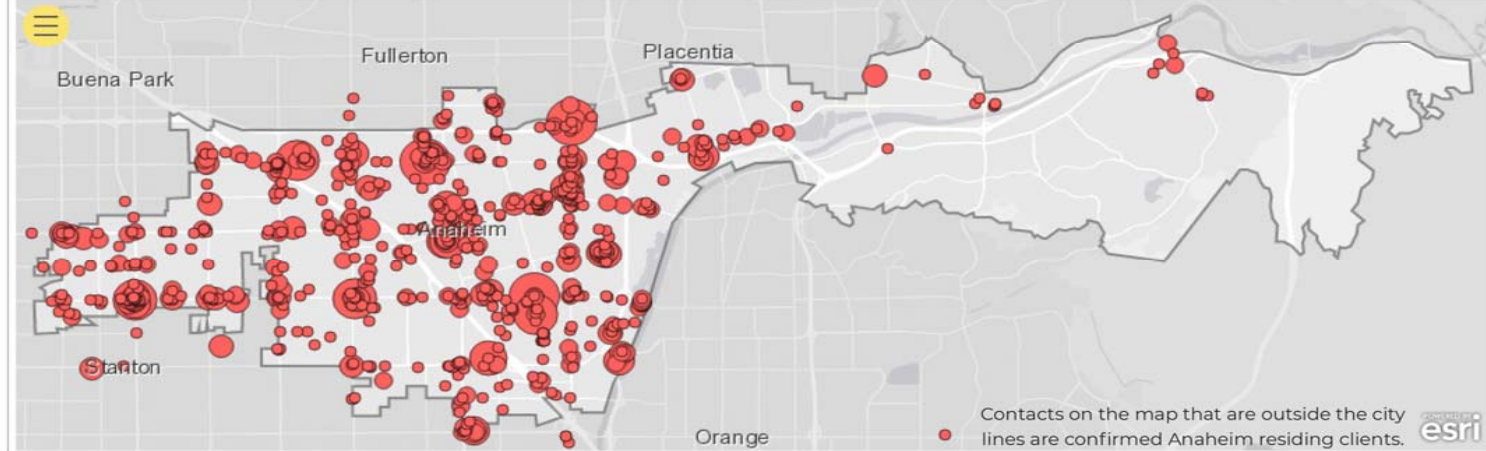
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MENTAL HEALTH ASSESSMENTS

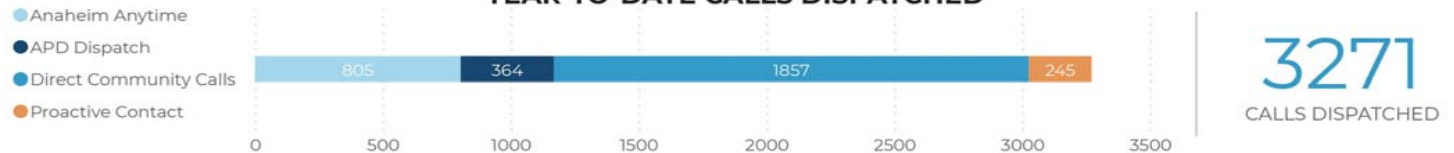
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MEDICAL ASSISTANCE

YEAR-TO-DATE OUTREACH CONTACTS



YEAR-TO-DATE CALLS DISPATCHED



To Maintain a Safe Community to Live, Work, and Play

CONTACT CCRT

LIVE HOTLINE – 714-820-9090

EMAIL – CCRT@CITYNET.ORG

SANDY LOZEAU

slozeau@anaheim.net

714-765-4413



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