

ANAHEIM HOUSING AUTHORITY
WAITING LIST FREQUENTLY ASKED QUESTIONS (FAQS)

1. **NEW 03/10/2023: When does the Section 8 waiting list application period close?**

The Anaheim Housing Authority has extended the closing date of the application period through **Friday, April 14, 2023 at 4:59 p.m.** Pacific Standard Time.

2. **REVISED 03/10/2023: How will I know if my application was accepted or rejected in the lottery?**

Due to the extension of the waiting list opening, applicants will now be notified of their lottery selection status via email by May, 11, 2023. After that date, applicants can check their status at housingportal.anaheim.net/AHAStatusCheck

3. **REVISED 03/10/2023: Can I submit a paper application?**

Paper pre-applications are available as a reasonable accommodation for persons with disabilities and applicants who are unable to access a publicly available computer. To request a paper application, please call 714-765-4654.

4. **What is the Section 8 program and how can it help me pay my rent?**

The Section 8 program, also known as the Housing Choice Voucher program, is a federally-funded program to assist low-income households pay their rent. Typically, a household who receives this type of assistance pays about 30% of their income towards rent and the Section 8 program pays the rest.

5. **How do I get assistance with my rent from the Section 8 program?**

Housing Authorities administer the Section 8 program and maintain waiting lists for those households who are eligible and want the assistance. You may apply for the Anaheim Housing Authority (AHA) Section 8 waiting list when it is open.

6. **Who can apply to the Anaheim Housing Authority (AHA) Section 8 waiting list?**

Anyone may apply to the list when it opens. However, AHA will only accept 10,000 applications. Veterans or those who live or work in Anaheim will be given a preference and placed on the waiting list first. A lottery will be conducted to randomly determine who gets selected to stay on the waiting list and in what order they are placed.

7. **Can I apply to the waiting list if I don't live or work in Anaheim?**

Yes, you may apply if you do not live or work in Anaheim, but Veterans or those who live or work in Anaheim will be given a preference and placed on the waiting list first.

8. What qualifies as “work in Anaheim” to qualify for the preference?

Work is any paid job or volunteer position with a nonprofit organization at least 40 hours per month and located within the City of Anaheim. A full-time job training program located in the City that is expected to lead to self-sufficiency is also considered under the “work in Anaheim” preference. If you are disabled and receive the majority of your supportive services that allow you to live independently in Anaheim, these services may also be considered.

9. Will I have to prove that I live or work in Anaheim or that I am a veteran if I receive a preference?

If your pre-application is selected for the waiting list, you will eventually have to provide appropriate verification when you are contacted for the eligibility screening process.

10. Can I apply using my mobile phone or tablet?

Yes, you can use any mobile device to apply as long as you have connection to the internet.

11. How can I submit an application for the waiting list?

You may apply online through the following website: www.Anaheim.net/ApplySection8
Additionally, the Anaheim Housing Authority office will provide free access to computers if you need access to one. If you are disabled and require an accommodation, please call (714) 765-4654 for assistance.

12. If I have questions about how to apply, can I call the office’s main number?

If you have questions, please call the dedicated waiting list phone line (714) 765-4654.

We strongly encourage applicants **NOT** to call the main number. We expect there will be thousands of people interested in this waiting list opening, so our offices and main phone lines could be overwhelmed very quickly. If you have additional questions, please call the dedicated waiting list phone line (714) 765-4654.

13. If I need in-person assistance or access to free computers with internet, can I visit your office?

You can visit our office if you need in-person assistance with your pre-application, including bilingual help in Spanish, Vietnamese, Korean and Arabic, and free computer access:

**Anaheim Housing Authority, Anaheim West Tower
201 S. Anaheim Blvd, Suite 203 Anaheim, CA 92805
Monday through Friday, 9 a. m. to 4 p. m. PST**

Free computer access is also available at your local Anaheim Public Library during their regular hours of operation.

14. What information do I need to provide when I apply for the waiting list?

You will need to provide a valid mailing address so that we may contact you in the future. You will also need the Social Security numbers, birthdates, and income amounts of all your household members, and a valid email address that you currently have access to.

15. How long does it take to submit an application?

The application is very simple and should take no longer than about 10 minutes, depending on how many members are in your household.

16. How much money can I make and still qualify for the Section 8 program?

The income limits for the program are listed below:

FISCAL YEAR 2022 INCOME LIMITS*
Orange County, California HUD Metro FMR Area
Effective 04/20/2022

Median Income: \$119,000	ELI	VLI
Family Size	30%**	50%***
1	\$ 28,500	\$ 47,450
2	\$ 32,550	\$ 54,200
3	\$ 36,600	\$ 61,000
4	\$ 40,650	\$ 67,750
5	\$ 43,950	\$ 73,200
6	\$ 47,200	\$ 78,600
7	\$ 50,450	\$ 84,050
8	\$ 53,700	\$ 89,450

17. If my application is accepted to the waiting list, how long will I have to wait to get called for a voucher?

Depending how many people apply and the lottery process, you may or may not receive a placement on the waiting list. If you are placed on the waiting list from the lottery, you may be called immediately or you may wait for several years, depending on future program funding. **It is important to keep your mailing address updated as your name will be removed from the waiting list if AHA tries to contact you and the letter is returned undeliverable by the post office.**

18. If my application is accepted to the waiting list, does that mean I am guaranteed to receive housing assistance?

No, this is simply a pre-application to the waiting list. When an applicant is called from the list, they must complete an eligibility process in which their income and other items are verified. Additionally, at that time the applicant must also provide proper verification of any preference they declared in their pre-application.

19. Is there any other assistance I can apply for?

Yes, you may also apply for Project-Based Voucher (PBV) assistance, but you must go to a different website for that application. [Click here for the Anaheim Housing Authority PBV website](#) for more information.

20. Where can I get help submitting my pre- application?

- If you have questions about how to submit your application online or if you require a reasonable accommodation, contact us at [\(714\) 765-4654](tel:7147654654). We're available Monday through Friday, 9 a.m. to 4 p.m.
- Free access to computers and in-person assistance, including bilingual help in Spanish, Vietnamese, Korean and Arabic is available at our office: [Anaheim Housing Authority](#), Anaheim West Tower at 201 S. Anaheim Blvd, Suite 203 Anaheim, CA 92805, Monday through Friday, 9 a.m. to 4 p.m.
- Free access to computers is also available at your local [Anaheim Public library](#) during their regular operating hours. To use a computer at a library you must have a library card or you may apply for one with a valid photo ID.
- Bilingual assistance is also available in Spanish, Arabic, Farsi, Pashto, Dari, Urdu, Hindi, Armenian, German, Tigrinya, Tigre, French and Kurdish at [Access California Services](#) at 300 W Carl Karcher Way Anaheim, CA 92801, Monday through Friday, 9 a.m. to 4 p.m.
- If you have a disability and require assistive technology in order to complete your application, you may visit [Dayle McIntosh Center](#) by appointment only. To schedule, please call (714) 621-3300, located at 501 N. Brookhurst St #102, Anaheim, CA 92801 Monday through Friday 11 a.m. to 5 p.m.

The Anaheim Housing Authority does not discriminate on the basis of any protected characteristic (including race, color, national origin, religion, sex, familial status, disability, or age) in admission or access to, or treatment or employment in, its federally assisted programs and activities. Federally assisted housing programs are available to all otherwise eligible individuals regardless of actual or perceived sexual orientation, gender identity, or marital status.

